



CHILDCARE FREE SUPPORT

LET US TAKE CARE OF YOUR PARTICIPANTS' LITTLE ANGELS

Striking the right balance between work and family life is important to us – and not just something we strive to achieve within our own company. We also want to give all of our customers and their participants the opportunity to do exactly that.

We have noticed that the proportion of female participants is growing all the time and that more and more women are bringing their children with them to the congresses.

As a result, we are the first major European congress centre to offer free childcare during our large congresses. With fully-trained staff offering a multilingual programme tailored to various age groups, you can rest assured that the congress will be one of the highlights of the year for your children too!



Your Contact

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OUR CHILDCARE SERVICE

The service of free childcare is tied to the room rates and primarily aimed at large congresses.

Depending on the size of the event and/or room rate, we offer free childcare according to the following ratios:

- Professional, multilingual childcare for children aged 3 – 14
- ≤ 5,000 pax/day: ≤ 12 kids/day
- 5,001 – 10,000 pax/day: ≤ 18 kids/day
- 10,001 – 20,000 pax/day: ≤ 24 kids/day
- From 20,001 pax/day: : ≤ 30 kids/day
- Min. group size: our free childcare service is provided for a minimum group size of 6 children per day
- Full responsibility for supervision with specially trained educators
- Child-friendly spaces located in the immediate vicinity of the congress
- Childcare opening hours:
 - Day one of the congress: 2:30 – 4:30pm
 - During the conference: 10am – 12:30pm and 2:30 – 4:30pm
- There is no childcare service on the last day of your congress
- Accident/third party insurance for all children registered for childcare at least three working days before the start of the event

ADDITIONAL PAID SERVICES

- Childcare for children under the age of three and/or one-on-one care
- Extended opening hours outside the standard times covered by IAKW-AG
- The Austria Center Vienna provides a nonbinding cost estimate for the extended opening hours up to two months before the start of the congress
- Catering for children (snack/lunch) from our catering partner Motto
- Trips, museum visits, leisure facilities

WHAT WE NEED FROM YOU

- At least 6 months before the start of the congress: projected childcare requirements
- 30 days before the congress starts: binding details of childcare requirements and return of completed forms to the Austria Center Vienna/to the childcare service partner
- Taking room sizes into account when planning your rooms (4 - 5m² per child) in consultation with your project manager

CANCELLATIONS

From the 29th day before the congress starts, a cancellation fee will be charged by IAKW-AG's childcare service partner for a reduction in the amount of children. Where childcare times are extended, cancellation fees will be applied if there is a subsequent reduction in the number of children. IAKW-AG reserves the right to pass on any cancellation fees charged by its childcare service partner to you in full.

